

परिशिष्ट

Programme on Digital Banking

Programme Schedule

Day	Session	Topic	Session Objective
1 st day	I	Registration, Inauguration & Pre course evaluation / Entry Test	Ice breaking, climate-setting and knowing the participants.
	II	Objectives & need for digital banking and role of NPCI	By the end of the session participants would be able to explain the objectives and need for digital banking and role of NPCI.
	III	Different channels of digital banking supported in CBS environment	By the end of session participants would be able to understand different channels of digital banking supported in CBS environment
	IV	Different services under digital banking – roles and responsibilities of StCB & DCBs in promoting digital Banking	By the end of session participants would be able to explain different services under digital banking and understand the roles and responsibilities of StCB & DCBs in promoting digital banking.
2 nd Day	I	Card based Payment systems, - RuPay Debit and Credit cards, e-KYC, Micro ATMs, Aadhar Enabled Payment Systems (AEPS), Aadhar Payment Bridge Systems (APBS), National Automated Clearing House (NACH) Direct Benefit Transfer (DBT) etc.	By the end of session participants would be able to understand Card based Payment systems, - RuPay Debit and Credit cards e-KYC, Micro ATMs, Aadhar Enabled payment Systems (AEPS), Aadhar payment Bridge Systems (APBS) National Automated Clearing House (NACH) Direct Benefit Transfer (DBT) etc.
	II	Mobile Banking, Net Banking / Online Banking	By the end of session participants would be able to demonstrate mobile banking, net banking/ online banking
	III	RTGS and NEFT	By the end of session participants would be able to demonstrate procedure of money remittance through RTGS and NEFT and redressed of customer grievances
	IV	IT risk management in Digital Banking	By the end of session participants would be able to explain the IT risk involved in digital banking to reduce related risk.
3 rd Day	I	Roles and initiatives taken by GOI/ RBI/NABARD's for promoting Digital Banking	By the end of session participants would be able to define roles and initiatives taken by GOI/RBI/NABARD for promoting digital banking
	II	Information security policy of UPStCB and DCBs.	By the end of session participants would be able to explain Information security policy of UPStCB and DCBs.
	III	Information system audit of Digital Banking	By the end of session participants would be able to recognize the importance and procedure of information system audit for digital banking.
	IV	Evaluation of the Programme and Valedictory session	Exit level evaluation programme feedback.